

Plant availability

Fossil	88.52%
Nuclear	92.72%
Hydro	94.66%
Combustion Turbine.....	99.87%

Territorial sales 2009

Total revenue.....	\$4,729,909,915.41
Residential	41.47% .. \$1,961,677,751.63
Commercial	30.23% .. \$1,429,601,366.78
Industrial	22.84% .. \$1,080,207,632.37
Resale.....	4.92%\$232,829,049.34
Other.....	0.54%\$25,594,115.29

Kilowatt-hour sales 2009

Total kwh sales.....	55,240,440,632
Industrial	33.59%18,555,376,850
Residential	32.72%18,071,470,718
Commercial	25.68%14,185,621,584
Resale.....	7.62%4,210,377,943
Other.....	0.39%217,593,537

Other important information

Automated Power Outage Reporting:

1-800-888-APCO (2726)

Customer Service (statewide):

1-800-245-2244

Business Call Center:

1-888-430-5787

Electrical safety information and to schedule presentations:

1-800-806-SAFE (7233)

Reservoir Information System:

1-800-LAKES11

Purchase appliances online:

YourApplianceCenter.com

Appliance Sales and Service:

1-800-613-9333

Internet site:

www.alabamapower.com

E-mail address:

alabamapower@southernco.com

FACT CARD

2010

figures are complete for 2009



Always on.™

Customers

Total	1,434,468
Residential 85.7 percent	1,229,134
Commercial 13.8 percent	198,642
Others* 0.5 percent	6,692
*includes industrial customers	5,912

Employees

Employees	6,842
Retirees	4,897

Where our dollars went in 2009

I. Fuel and purchased power	37.82%
II. Other operation and maintenance	21.51%
III. Depreciation and amortization	9.67%
IV. Federal, state and local taxes	12.52%
V. Interest charges and preferred stock dividends	6.59%
VI. Earnings available for common dividends and earnings retained in the business	11.89%

Transmission and distribution

Total poles and towers	1,529,456
Total transmission	
<i>Towers</i>	10,898
<i>Poles</i>	110,314
Total distribution	
<i>Towers</i>	4
<i>Poles</i>	1,408,240

Miles of line

<i>Total</i>	91,592
<i>Transmission</i>	10,460
<i>Distribution</i>	81,132

Service reliability

2009	99.97%
2008	99.97%

Service territory: 44,500 square miles

Total nameplate capacity: 12,222 megawatts

Generation (kilowatt-hours) percentages*

Coal	59.1%
Nuclear	19.9%
Gas and Oil	12.59%
Hydro	8.41%

*Includes 50 percent of SEGCO units 1-4, A output

You can count on Alabama Power for:

Reliability - Alabama Power keeps your lights shining and electric service available 99.97 percent of the time.

Energy-saving advice - Go to alabamapower.com for energy efficiency tips that can save you money on your power bill.

Environmental stewardship - Alabama Power has invested \$2.7 billion in the past decade to install equipment significantly reducing emissions at its power plants. Over the next few years, the company plans to spend another \$400 million to reduce emissions even more to provide a cleaner environment for all.